* Managed annual freight budget of $[Amount].
* Expedited resolutions of shipping errors and packaging mistakes.
* Conducted research to address shipping errors and packaging mistakes.
* Built continuous improvement culture that attracted and retained high-performing employees while reducing costs.
* Reviewed established business practices and improved processes to increase efficiencies and reduce expense without compromising customer service levels.
* Assessed and targeted customer needs to forge and cultivate productive relationships and maintain top satisfaction levels.
* Managed over $[Number] in inventory and [Number] employees in [Number] square-foot warehouse for [Type] of company.
* Negotiated with [Number] different freight companies and received annual contracts resulting in cost savings of [Number]%.
* Led value-added customer service team that consistently over-delivered on customer expectations.
* Delivered substantial cost savings by securing discounts from third-party logistics services providers.
* Managed monthly freight cost reporting processes.
* Administered sales orders, as well as processed and documented transactions.
* Implemented [Type] strategies to improve processes, systems and behavior.
* Coordinated dispatching of [Number] drivers to accomplish daily delivery requirements.
* Handled day-to-day shipping and receiving overseeing more than [Number] packages per day.
* Prepared updated shipment reports for executives and clients.
* Team leader for logistics and systems personnel and property accountability and reconciliation team, ensuring compliance with U.S. Army regulations and DoD directives.
* Planned and supervised shipments from production to end-user and scheduled daily and weekly routes.
* Worked with vendors to schedule more than [Number] daily pickups and [Number] weekly deliveries.
* Monitored and complied with strict budgets by negotiating freight in alignment with needs and specifications.